



State Bank of India Staff Association

(REGISTERED UNDER ACT XVI OF 1926)
(REGISTERED No. 34)
(AFFILIATED TO ALL INDIA SBI STAFF FEDERATION)
Central Office: 13, CROOKED LANE- KOLKATA - 700 069

ALL LETTERS TO BE ADDRESSED
TO THE GENERAL SECRETARY

C/o.- STATE BANK OF INDIA, LOCAL HEAD OFFICE
PT. J.N. MARG BHUBANESWAR- 751 001

Ref No.CIRCULAR NO. 01..
TO ALL BRANCHES / MEMBERS

25th June 2025

OUTSOURCING OF JOBS

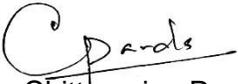
It is a matter of concern that the outsourcing of permanent jobs is prevalent exclusively in State Bank of India. In the Memorandum of Settlement between State Bank of India and All India State Bank of India Staff Federation dated 29.08.2009 (vide Section-3), the Federation has agreed that Bank's maintenance work at all the Offices/ Branches may be outsourced. This include all type of sweeping, cleaning, dusting, policing, etc. of toilets, floors, wooden, glass surfaces, carpets, furniture & fixtures, etc. It would also include maintenance of all electrical fittings/ appliances, generators, lifts, etc., plumbing, painting, air-conditioning, gardens, open area around Offices/ residential complexes and / or any work for proper upkeep of the Bank's own or leased movable and immovable properties.

Unfortunately, Bank has outsourced other permanent jobs beyond the scope of the above agreement. Now, in the conciliation meeting on 17.06.2025 between the Chief Labour Commissioner (C) and the parties i.e. representatives of Union/ Association (UFBU) and the representatives of the Management (IBA), our demand was heard and it was directed to form a committee to submit a comprehensive report to the Departmental of Financial Services (DFS) on this matter.

In this connection, we appeal to our members that, no person other than the permanent employee of the Bank should be allowed into the Cash Department. Specifically agency persons should not be allowed inside the Cash Department as well as to handle Cash Box for ATM/CDM. The cash is only to be handled by Bank's permanent messengers. No Clerical staffs or Bank's Armed Guard should also carry the cash boxes to the ATM/CDM counters. Also it has to be ensured that the agency persons should only do their duties as per the above Memorandum of Settlement. We understand that this will cause difficulties to our members, whereas, to ensure recruitment in permanent jobs and to eradicate the outsourcing of jobs we have to take the call very seriously.

The above instructions to be followed meticulously without any deviation. The support and cooperation of each of our member will be highly desired and solicited.

Yours comradely,


(Dr. Chittaranjan Panda)
GENERAL SECRETARY